# Conversational .ai



### DIGITAL TRANSFORMATION

Cloud Transformation & Migration
Technology Vision
Customer Engagement Maps
Automation Strategies

#### .AI VOICE JOURNEY

Data and Maps for Chat Bots

Amazon Alexa Applications

Text to Speech

#### DATA SCIENCES

Strategy and Best Practices
ML Journey maps, selections
Data Visualizations, KPI, Reports
NLP and Knowledge Graphs

Architecture Overview



- Data Preparation, Security compliances
- Design, Strategize and plan voice journey maps



Communications with a computer, in the recent years, is dramatically changing. The system is always connected to the cloud. You get all services. Book a ticket, hire a cab, get an appointment with the doctor, read story for your children, get recipe for the kitchen or lean a new subject or two. No prerequisites. No bar. Just Talk.

In future, a minimalist office could have just an Alexa type of device and a table. Imagine that. The world of voice based devices, bots is adding value to businesses. Retail, FinTech, Health & Fitness and Social sites are moving to voice enable their services, on popular devices such as Amazon's Alexa application platform.

Conversational .Al Engines, enable businesses to over voice journey for their products and services to customers. We assist with strategy and business models for enabling voice journey maps and applications.

Explore few existing skills that can be quickly set up, to get high level of productivity and efficiency in an Enterprise environment to make this happen like Organizing skills like a Conference Manager, an Email Assistant, add Events to your primary Calendar, or Edit Docs on the fly.

Our CTO and CIO As a Service delivery models, compliments these offerings, providing technology or information diligence and engagement models, for companies wanting to get the best CXO level talents in to their organization, to get advice, augment or get support for project executions, often not needed on a full time basis.

#### MACHINE LEARNING

Project & Data Readiness

AWS ML Solutions

Deep Learning Algorithms

#### START UP MENTORING

Evaluations and Planning
RoadMap Definition
Team Mentoring and Hiring

#### SOLUTIONS

CTO As A Service CXO As A Service

For more information on any of our products or services please visit us on the Web at:

www.cxotechlabs.com

# **Basic Skills Service**

Our Basic Skills Service, covers journey maps for your voice application or service, and for enterprises application like email, calendar, and events integration for voice enablement within your enterprise. We deliver the following key mile stones. We will spend time with the management, staff and important personal, to plan and will comprise of the following areas.

- Data Validations, preparations and guidelines for voice enablement.
- Project plan for integration with Alexa framework.
- Basic Product/service Architecture Overview
- Beta Test
- Going live including Privacy and data compliance

### **Deliverables**

The customer may use the plan to develop solutions using their team, or we can support with our team. A Basic skills Report with project plan, The High level Architecture overview diagrams, Alexa coding guidelines, Voice User interface journey for skill, the code, and operational manual.

# Advanced Skills Services

Our Advanced Skills Service, for connectivity into a variety of voice enablement for internal systems. We can help with systems like **Query** into internal data sources (for help desk, operations, projects status etc), **Voice Digests** or Dashboard extracts – from visualization dashboard to quick brief, and Status update projects' brief – daily / weekly summary. Our **Machine Learning** extracts can do more, but has pre requisites. Once ready, we can provide briefs from the machine learned extracts in snippet forms for CXO community).

- Project plan A specific Custom skill. (for each there is a separate plan)
- Product/service Architecture Overview
- Beta Test.
- Going live including Privacy and data compliance

### **Deliverables**

Advanced Skills Service, would have connects with customer use cases, advanced Journey map with project plans, The High level Architecture overview diagrams, Alexa coding guidelines, Voice User interface journey for skills, the code, and operational manuals.

## SERVICES AVAILABLE

CTO As a Service
CIO As a Service
Alexa .Ai Voice Journey Maps
Technology Due Diligence
Startup & Founder Mentorship



73, Venkatakrshna Road R A Puram, Chennai 600 028. India www.cxotechlabs.com info@cxotechlabs.com